

Scrutiny Work Programme Suggested Items 2021/22

| Issue / Topic | Brief description of topic | Suggested by | Target Date | Service Area | SMT Feedback |
|---|--|------------------------------|-----------------------------|--|--------------|
| Communities | | | | | |
| Private Sector Housing | To understand the rules that govern social housing provision and private landlords, to understand the needs of residents and problems faced by the borough in delivery of housing and how these can be addressed through the use of enforcement powers. (To include an update on HMO licencing, empty property strategy and action plan, overview and application of enforcement powers in private sector housing) | Carried forward from 2020/21 | October 2021 | Business, Development & Employment Housing & Communities | |
| Influence and review the impact of the new Safer/Stronger communities programme | Engaging the Committee in the ongoing development of the Safer and Stronger communities work programme. Expected to be delivered over two parts. This work will include and overview of Safer Streets and the new Safer & Stronger Communities Strategy & Action Plan | Carried forward from 2020/21 | June 2021 and February 2021 | Neighbourhood & Enforcement Services | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|--|--|------------------------------|---------------|--------------------------------------|--|
| Transport: Strategic Transport Review | Receive an overview of the Strategic Transport Review that will feed into the new Strategic Transport Strategy | Carried forward from 2020/21 | July 2021 | Neighbourhood & Enforcement Services | |
| Transport Strategy – Active Travel | To contribute to and influence the emerging transport strategy and action plan | | June 2021 | | |
| Transport Strategy – EV | To contribute to and influence the emerging EV Strategy | | April 2022 | | |
| Corporate Travel Plan | To contribute to and influence the corporate travel plan | | November 2021 | | |
| Council Communications | This item has been carried over having been postponed to assist the Council during flood and pandemic response throughout 2020 and early 2021. | Carried forward from 2020/21 | 2022/23 | Corporate Communications | Due to work programme commitments, it is recommended that this item be removed from the work programme |
| Greener Taxi Licensing | | | | | Due to the lack of information available about this item and the planned work programme, it is recommended that this be removed from the work programme. |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|----------------------------|--|--|--|--|---|
| Needs of rural communities | Are the needs of rural communities being met? Are the communications with them appropriate | New – from Parish Council | | Corporate Communications Business, Development & Employment Housing & Communities | It is considered that much of this could be covered as part of the transport related item above, that a line should be added to the transport regarding rural transport then this item be removed from the work programme. |
| Broadband Connectivity | Telford & Wrekin's role in securing broadband connectivity for all residents Developing ICT for residents to support them living well | New – from Parish Council New – From Co-optee | | Business, Development & Employment Housing & Communities | Scrutiny has previously looked at Superfast Telford and Wrekin. Suggested that Scrutiny review the digital strategy later in the year (final quarter or first quarter of 2022). |
| Planning | Relationship between developers and TWC regarding unadopted development sites. Review of the planning process, both by officers and planning committee. | New – From Parish Council | | Planning | This item is related to central government policy and there would be limited scope for scrutiny to influence and/or add value particularly given the recent announcement by government regarding proposed changes to the planning regime. |
| Post-Covid Recovery | Keeping communities working together following COVID | New – From Co-optee | | Housing & Communities | Recommend to postpone until 2022/23 |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|---|---|------------------------------|---------|--------------------------------------|--|
| Integration | What can be done to support integration of communities | New – From Co-optee | | Housing & Communities | Links to equality and diversity agenda which is integral to the work of the council. Recommended that this is removed from the work programme given the scope of the programme. |
| Environment | | | | | |
| Climate Change & Plastic Free Telford & Wrekin: | <p>Consideration to be given to steps that this Council can take to reduce its impact upon climate change, ways in which the Council can influence businesses to do the same and ways in which the Council can influence communities to do likewise</p> <p>The Council and the Borough's progress to net zero and then zero carbon emissions. As a subset of this, reporting analysis and challenge on specific progress to 50% energy from sustainables across Shropshire, progress towards Ulevs, Progress towards passive house standards for new housing and retrofit insulation to existing housing, progress towards a Shropshire wide food policy, and progress towards Plastic Free status for the Borough.</p> | Carried forward from 2020/21 | Ongoing | Commercial Services | |
| Waste & Recycling | Monitoring of Implementation of contracts | Carried forward from 2020/21 | Ongoing | Neighbourhood & Enforcement Services | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | | |
|--|---------|---|------------------------------|-------------|--------------------------------------|---|
| Flood Management | Water | Review | Carried forward from 2020/21 | Summer 2021 | Neighbourhood & Enforcement Services | |
| Grounds and cleansing service contract procurement | | Monitoring of new contract | Carried forward from 2020/21 | | Neighbourhood & Enforcement Services | |
| Fly Tipping | | What are the issues in the Borough with fly tipping | New – From Co-optee | | Neighbourhood & Enforcement Services | This forms part of the Grounds and Cleansing Service contract and recommend that this item be merged with the above. |
| Seating in green spaces | | Look at the policy on seating in green spaces | New – From Co-optee | | Neighbourhood & Enforcement Services | Limited scope for Scrutiny to add value. |
| Youth Summit | Climate | | New – From SMT | | Housing & Communities | This item and the following two items are actions within the Council's climate change action plan and it is recommended that these three items are considered together as part of some planned workshops. |
| Sustainable Food City | | | New – From SMT | | Neighbourhood & Enforcement Services | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|--|---|--------------------------------------|---------|--|--|
| Food Waste and Community Composting | | New – From SMT | | Neighbourhood & Enforcement Services | |
| Sustainable development – re: electric vehicles, solar panels and green infrastructure | State of readiness of the borough with regards to encouraging environmentally friendly ways of living and sustainable infrastructure | New – from Scrutiny Committee Chairs | | Housing and Infrastructure | |
| Children & Young People | | | | | |
| Children with SEN and Learning Disabilities | <ul style="list-style-type: none"> ☑ How to improve services for young people with special educational needs and disabilities (SEND) and their families ☑ How do we improve our work with families to develop care packages ☑ Meeting demand for EHCPs and how the appeal process is managed Special School Places and provision in mainstream schools | Carried forward from 2020/21 | | Education & Skills | The scope of this proposal is significant. Based upon feedback received, and ongoing work being carried out, it is recommended that this piece of work focuses on the appeals process. |
| Mental health provision for Children & Young People (Joint with Health & Adult Care) | Review of early intervention activity | Carried forward from 2020/21 | Ongoing | NHS | |
| Care Leavers Covenant | Development of policy to support opportunities and support for care leavers including work with local businesses | Carried forward from 2020/21 | | Children's Safeguarding & Family Support | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|--|--|------------------------------|--------------|---|---|
| Belonging Strategy | What it is, how it benefits children and young people. To include how it can work to minimise school exclusions | Carried forward from 2020/21 | | Education & Skills | |
| Family Safeguarding Model | What it is, how it benefits children and young people, progress review following implementation followed by annual review. | Carried forward from 2020/21 | | Children's Safeguarding & Family Support | |
| Education Attainment | Considered annually. Includes CIC results | Monitoring | | Education & Skills | |
| LSCB Annual Report | In previous years the Annual Report has been presented to Scrutiny after HWB | Monitoring | | Children's Safeguarding / Organisational Development & Delivery | |
| Business and Finance | | | | | |
| Budget Scrutiny | Consultation on draft budget & policy framework proposals published by the Leader and any alternative proposals developed by opposition groups | Constitutional function | January 2022 | Finance & Human Resources | |
| Redevelopment of the New Towns | | | | | It is recommended that this is removed from the work programme given the size of the work programme, taking into account the budget setting period. |
| The work of the Commercial Services Department | To understand the impact that this has on income generation (especially how this has increased over the past 5 or 10 years). | Carried forward from 2020/21 | | Policy, Customer and Commercial Services | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|------------------------------|---|---|---------------|--|--|
| Housing Investment Programme | To review and consider the proposals for the Housing Investment Programme | Carried forward from 2020/21 | November 2021 | Housing | This was considered by the committee in Autumn 2020. Suggest annual update. |
| Commercial Services | | Carried forward from 2020/21 | | Policy, Customer and Commercial Services | This duplicates the item earlier in the work programme. |
| Procurement update | To understand the changes to legislation which will allow authorities greater say on locality of suppliers and to review the value for money arising out of the social value element of contracts that the Council may enter into Social Value in procurement. What do we currently do? Could we have a stronger corporate approach? | Carried forward from 2020/21 New – From Cabinet Member | | Procurement | |
| Social Enterprise | Investments in social enterprise for local groups | New – From Co-optee | | Community Participation | Supporting social enterprise forms part of the Business Support programme which is elsewhere within this work programme. |
| LEP | Annual Review | New – From SMT | | LEP | |
| Financial Monitoring | Mid-Year financial monitoring update | New – From SMT | October 2021 | Finance | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|--|--|------------------------------|-----------------|---|--|
| Pride in Our High Streets / High Street Re-opening | Post-covid Pride in our High Streets and High streets re-opening | New – From SMT | After June 2021 | Policy, Customer and Commercial Services Neighbourhood & Enforcement Services | It is recommended that, if SMB wish to pursue this, it is carried out in the 3 or 4 quarter of the year given the High Streets are only just reopening following lockdown. |
| Business Support Programme | | New – From SMT | | | |
| Health | | | | | |
| TELDOC | Consultee on the reconfiguration of TELDOC Services | Carried forward from 2020/21 | | NHS | The Committee has undertaken a review of Teldoc. Recommend that this is considered again as part of a review of the 4 Primary Care Networks within the area. |
| Blocked Beds | To ascertain if there is anything further that can be done to support delays in transfer/discharge or delays in setting up community care. | Carried forward from 2020/21 | | NHS | Recommend this be removed from the work programme |
| Adult Care Performance, Budget and Savings (inc CHC) - Cost Improvement Plan (CIP) | Monitoring in relation to individual strategies – Older People and Adults with learning disabilities. | Carried forward from 2020/21 | | Adult Social Care | |
| Quality of adult social care provision | In depth review of quality of social care services to identify where there is unmet need. | Carried forward from 2020/21 | | Adult Social Care | This can be incorporated into the previous item. |
| TW Safeguarding Adults Board Annual Report | Monitoring | Carried forward from 2020/21 | | Organisational Delivery & Development | |

Scrutiny Work Programme Suggested Items 2021/22

| | | | | | |
|---|---|------------------------------|--|-------------------|---|
| Review of the Provision of GP's in Telford and Wrekin | Review | Carried forward from 2020/21 | | NHS | This can be dealt with as part of the review of the 4 PCNs within the area. |
| Review of Crisis Prevention and Support – Mental Health | Review | Carried forward from 2020/21 | | Adult Social Care | |
| System response and + lessons learnt from COVID-19 in T&W | Review | Carried forward from 2020/21 | | CCG | This is work that is being undertaken, in significant depth, by the Health and Wellbeing Board. |
| Needs of Older People | Is there enough focus on the needs of older people | New – From Parish Council | | Adult Social Care | This forms part of the Adult Care Performance, Budget and Costs Improvement Plan. |
| Waiting List | Long waiting list for diagnostics and surgery | New – From Co-optee | | NHS | Recommend this item be referred to the JHOSC |
| Musculoskeletal services | Service reorganisation | New – From Co-optee | | NHS | Recommend this item be referred to the JHOSC |
| Cancer Care | Service offered locally | New – From Co-optee | | NHS | Recommend this item be referred to the JHOSC |
| Scrutiny Management Board | | | | | |
| Accessibility and transparency | Reports can be very wordy and inaccessible to most. How can this be improved? | New – From Cabinet Member | | Chief Executive | |
| | | | | | |

Yellow – new suggestions for 2021/22