



# Borough of Telford and Wrekin

## Health & Wellbeing Board Report

Thursday 23 March 2023

### Telford & Wrekin Pharmaceutical Needs Assessment 2022/23 - 2025/26

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<b>Cabinet Member:</b>	Cllr Andy Burford - Cabinet Member: Adult Social Care and Health, Integration and Transformation Cllr Kelly Middleton - Cabinet Member: Leisure, Public Health and Wellbeing, Equalities and Partnerships
<b>Lead Director:</b>	Liz Noakes - Director: Health & Wellbeing
<b>Service Area:</b>	Health & Wellbeing
<b>Report Author:</b>	Helen Onions – Consultant in Public Health
<b>Officer Contact Details:</b>	<b>Tel:</b> 01952 388908 <b>Email:</b> helen.onions@telford.gov.uk
<b>Wards Affected:</b>	All wards
<b>Key Decision:</b>	Not Key Decision
<b>Forward Plan:</b>	Not Applicable
<b>Report considered by:</b>	Health and Wellbeing Board – 23 March 2023

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#### 1. Recommendations for decision/noting:

Health and Wellbeing Board is asked to:

- 1.1. Review and approve the Telford & Wrekin Pharmaceutical Needs Assessment for 2022/23 – 2025/26 for publication, paying due regard to the findings and recommendations of the PNA in terms of ICS strategic planning, commissioning and service improvement. This should include referencing and responding to the PNA in the ICS Joint Forward Plan and the HWB Strategy and ICB and local authority commissioning arrangements.

## **2. Purpose of Report**

- 2.1 The report introduces the Telford & Wrekin Pharmaceutical Needs Assessment for 2022/23 – 2025/26.

## **3. Background**

- 3.1. From April 2013 health and wellbeing boards have had responsibilities for undertaking pharmaceutical needs assessment (PNA) - the statement of community pharmacy service needs for their population. The PNA should look at the current provision of pharmacy services across the local area, assessing whether this meets current and future population needs and identify any potential gaps. PNAs also inform market entry applications to the NHS for opening new pharmacy services or changes to existing pharmacy services provision.
- 3.2. The rolling three year cycle for updating PNAs was extended given the disruption cause by the Covid pandemic. This PNA for 2022/23 – 2025/26 updates the Telford & Wrekin PNAs published in 2015 and 2018.
- 3.3. The majority of services provided by community pharmacies have been commissioned by NHS England and also by local authorities - to provide specific public health services, such as contraception and substance misuse services. From April 2023 ICSs will take on responsibilities for local delivery of pharmacy services in line with their new responsibilities.

## **4. Summary of main proposals**

- 4.1. The location of pharmacies as the heart of local communities makes them a vital primary care service, given that they provide patient care, services, support and advice which people clearly value. As such community pharmacy should play a key role in the transformation of the NHS in order to meet the needs of our ageing population and the increasing number of people living with long-term health conditions.
- 4.2. Building on the new ways of working established during the pandemic, pharmacies as part of Integrated Care Systems, are important, convenient services which are close to home. Pharmacies can play a key role in prevention and reducing inequalities which should be a mainstream activity in ICSs.
- 4.3. Community pharmacies are expected to provide essential services, such as the dispensing and management of medicines and appliances. In addition they can provide enhanced and advanced services, which manage NHS demand e.g. care for minor ailments and focus on prevention e.g. vaccinations, smoking cessation and hypertension case finding.
- 4.4. The guiding principles used previously for the PNA process, which align to the national expectations and advice, have remained in place for this PNA cycle:

- The PNA is integrated into the Joint Strategic Needs Assessment process
- Engagement takes place with residents and key local stakeholders: community pharmacy providers, the Local Pharmaceutical Committee (LPC), GPs/ Primary Care Networks and Health Watch
- Mapping of service provision as commissioned by NHS England, NHS Shropshire, Telford and Wrekin, Telford & Wrekin Council and the LPC
- Commitment to involve as many partners as possible during the PNA refresh and consultation process
- Consultation on the draft PNA with official consultees, professionals and residents is delivered in line with national requirements
- Equalities Impact Assessment is embedded into the process and underpins the key findings and PNA recommendations
- The PNA and consultation responses are formally reviewed by the HWB

4.5. A wide range of data and intelligence sources have been used as part of the PNA, including the following:

- Telford & Wrekin community pharmacies contractor survey
- public online survey and reference to the Council's Residents Survey
- Identification of local needs derived from the JSNA, with reference to Office for Health Improvement & Disparities Public Health Profiles and Office for National Statistics Census 2021
- Pharmacy activity and performance monitoring data, available through NHS Business Services Authority and Pharmaceutical Services Negotiating Committee (PSNC)
- Strategic Health Asset Planning and Evaluation (SHAPE) tool

4.6. The following recommendations are being proposed based on the PNA process findings and consultation responses:

- i. Shropshire, Telford & Wrekin Integrated Care Board (ICB) should ensure that community pharmacy is well represented at relevant strategic and operational levels through the partnership, so the role of community pharmacy in delivering key priorities is comprehensively understood and opportunities to improve health and wellbeing outcomes are fully maximised through relevant strategies and commissioning plans.
- ii. Shropshire, Telford & Wrekin Integrated Care Board (ICB) should develop a communications strategy to raise the awareness of community pharmacies services with residents, improving signposting by partners across the system,

enhancing online information to promote the range of services and support more widely.

- iii. Dispensing provision overall has decreased slightly since the last PNA but remains adequate - the six pharmacies in south Telford are encouraged to extend their opening times to cover Saturday evenings and on Sundays to improve the equity of provision in this locality.
- iv. Commissioners of pharmacy services should improve the collection of data and intelligence to enable health equity profiling of the uptake and outcome of local services to determine the inequalities gaps which can then be tackled through action plans the commissioning process.
- v. The Community Pharmacy Consultation Service (CPCS), which covers care for minor injuries and urgent medicine supply, is now offered by the majority (97%) of pharmacies. The CPCS should be widely publicised within general practice to ensure comprehensive uptake, given the way the service supports pharmacies being the first port of call for patients to reduce demand in wider NHS.
- vi. All pharmacies in Telford & Wrekin are encouraged to start offering and promoting the hypertension case finding service and the NHS funded smoking cessation service, given the significant local impact that preventable diseases have on hospital admissions, early deaths, reduced life expectancy and inequalities.
- vii. The Community Pharmacy Extended Care Services, like the CPCS, enables self care for people with minor ailments. All pharmacies are encouraged to offer these services to expand primary care capacity and reduce the demand for urgent care.
- viii. To complement the wider sexual health services offer in the borough and improve choice, all pharmacies in Telford & Wrekin are encouraged to offer sexual health services, including through Sunday opening. Sexual health services should be promoted and advertised by pharmacies, using Making Every Contact principles with both their customers and in their communities.
- ix. The number of community pharmacies providing Supervised Consumption services, Needle and Syringe Programmes and Naloxone are expanded in the specified postcode where there are gaps.

4.7. During the 60 day consultation period, which ran between 21 October and 21 December 2022, a total of six feedback responses were received from the following statutory consultee organisations:

- Shropshire Local Pharmaceutical Committee
- Shrewsbury & Telford Hospital NHS Trust
- Shropshire Community Health NHS Trust

- Midlands Partnership Foundation NHS Trust
- Shropshire Health & Wellbeing Board
- Commissioning and uptake of services

The two key themes emerging from the consultation responses were:

- **Commissioning and uptake of services**, including palliative care, COVID Medicines Delivery Units, Sunday opening in South Telford, Intravenous (IV) Antibiotic prescribing from virtual wards, prescribing and dispensing of opiate substitute treatment, potential lipid testing and management and also to run clinics for those homeless/non-NHS registered patients.
- **Workforce planning and training**, including recruitment and retention, education and training, introduction of prescribing pharmacists roles.

NHS Midlands pharmacy leads have responded to the consultation responses in the context of commissioning, service improvement and workforce development and these responses have been incorporated into the PNA.

## 5. Alternative Options

- 5.1. The Council could chose not to undertake a Pharmacy Needs Aessment, however aside from the obvious failure to comply with its statutory obligations, it would also be a missed opportunity to ensure that pharmacy provision across the Borough is suitable and further evolves to meet the needs of our residents in the context of the increasing demand on the NHS and challenges in the local Integrated Care System.

## 6. Key Risks

- 6.1 Whilst there are no high risks associated with with not publishing a PNA, the HWB would be failing to comply with its statutory obligations and also the HWB and partners would lose the opportunity to shape the future of local community pharmacy provision.

## 7.0 Council Priorities

- 7.1 The PNA contributes in a number of ways across the Council's priorities, particularly:
- Every child, young person and adult lives well in their community
  - A community focused innovative council providing effective, efficient and quality services.

The Council's priorities and Vision for 2032 are also reflected in the PNA.

## 8.0 Financial Implications

- 8.1 There are no direct financial consequences to the Council of adopting the recommendations included in this report.

## **9.0 Legal and HR Implications**

9.1 From 1st April 2013, Health and Wellbeing Boards (HWB) in England assumed the responsibility to publish and keep up-to-date a statement of the needs for pharmaceutical services of the population in its area, through Pharmaceutical Needs Assessment (PNA). Section 128A of NHS Act 2006 (as amended by Health Act 2009 and Health and Social Care Act 2012) sets out this requirement. The specific considerations which must be taken into account are set out in The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013.

## **10.0 Ward Implications**

10.1 The proposals in the PNA covers all wards in the Borough.

## **11.0 Health, Social and Economic Implications**

11.1 Community pharmacy is a key NHS primary care service and more effective use of pharmacy services can reduce the demand on both general practice and the wider NHS. Recommendations have been proposed in the PNA to ensure pharmacy services are more comprehensively and equitably offered and more systematically used to reduce the demand in the NHS and improve health and wellbeing outcomes and reduce health inequalities in Telford & Wrekin.

## **12.0 Equality and Diversity Implications**

12.1 The PNA takes account of our requirements under s149 of the Equality Act 2010 by integrating equality analysis into its development. This is demonstrated by the available equality data and through engagement to build relevant profiles and needs analysis. For example, population and usage profiling undertaken has taken account of protected characteristics and their interactions. Further mapping of geographical communities against the indices of deprivation adds greater depth to this analysis.

In addition the PNA, through its previous iterations, has demonstrated that it is effective at identifying specific areas of inequity and delivering recommendations that remedy the situation. For example a previous recommendations was the extension of free to access emergency contraception to women over the age of 25. This has been delivered on removing a disadvantage for women over the age of 25.

## **13.0 Climate Change and Environmental Implications**

13.1 No direct impacts

## **14.0 Background Papers**

- 1 HWB November 2022: Pharmacy Needs Assessment 2022/23 – 2025/26 Consultation Draft Briefing.

- 2 HWB March 2022: Update briefing on the joint strategic needs Assessment and pharmaceutical needs assessment

## 15.0 Appendices

- A Telford & Wrekin Pharmacy Needs Assessment 2022/23 – 2025/26 Post Consultation Draft

## 16.0 Report Sign Off

<b>Signed off by</b>	<b>Date sent</b>	<b>Date signed off</b>	<b>Initials</b>
Legal	09/03/2023	10/03/2023	RP
Liz Noakes	09/03/2023	09/03/2023	LN
Finance	09/03/2023	16/03/2023	RP