



Protect, care and invest
to create a better borough

Joint Health Overview & Scrutiny Committee Mid-Term Work Programme Review 2022/2023

Joint HOSC Work Programme 2022/23

| Topic | Objectives for the topic | Expected Impact/added value | Committee meeting dates | Information/ evidence required | Witnesses (in person/written) |
|-----------------------------------|---|--|-------------------------|--|---|
| Primary Care – access to services | To be a central point where system wide points and issues related to access to primary care will be shared and considered, including the findings of work done by the HOSCs of the parent councils. | <ul style="list-style-type: none"> Understanding and communicating messages around primary care, scale of influence that ICS/CCG have on GP surgeries (independent businesses). Identification of common issues and impacts of access to primary care across Shropshire and Telford and Wrekin. Highlighting and following-up on system-wide issues which are not being addressed. Providing a focus on the relationship between access to primary care/confidence in the offer, and impacts on Urgent Care. | tbc | <p>Data and information from SC and T&WC JHOSCs</p> <p>Information from nationally published sources and from the ICS/CCG on:</p> <ul style="list-style-type: none"> GP Staffing and patient ratios, patient and surgery staff raised concerns and any actions taken, evidence of impact on urgent care e.g. A&E attendance, evidence of behaviours and how behaviour change has been achieved elsewhere | |
| Urgent Care including WMAS | <p>To understand progress impact and expected impact of the developments, initiatives and wider actions of the Winter Plan.</p> <p>To understand the objectives and expected and realised outcomes of</p> | <p>To identify</p> <ul style="list-style-type: none"> next steps that will be taken to tackle the different issues impacting on urgent care, how and whether a system wide view is being taken (to | 5 July 2022 | <p>Progress report/ presentation on the Winter Plan.</p> <p>Update on progress, impact, next steps for the Ambulance Summit.</p> | <p>Report/presentation plus in person</p> <p>Report/presentation plus in person</p> |

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| | the ICS chaired 'Ambulance Summit'. | <p>include the roles that local authorities can play,</p> <ul style="list-style-type: none"> • where the JHOSC can add value and focus on specific challenges and issues e.g. being a mechanism for the voice of communities, patients, citizens and others on the matters, and holding the organisations involved to account. | | Findings from the HealthWatch Survey/call for evidence on 'experiences of waiting for an ambulance' | |
| Ockenden Report – Action Plan Progress and Impact | <p>Focus on understanding the improvement plan and being assured that the actions set out in it will deliver the changes in culture and outcomes that the review identified.</p> <p>Set against the key findings of the Ockenden report and the full improvement plan to understand:</p> <ul style="list-style-type: none"> • which actions are the highest risk and the highest priority, when will these actions be taken, and • what are the expected impacts for expectant mothers, partners, their unborn and new-born babies, and the Maternity Services staff. | <ul style="list-style-type: none"> • Provision of critical friend constructive challenge. • To provide a forum for the voice of communities, patients/parents, and families to be heard and share their experiences. • Seek to triangulate different information and evidence to provide an independent lay persons understanding of issues, progress and impacts | 20 October 2022 | <ul style="list-style-type: none"> • Receive a report and presentation from SaTH about the actions, progress, expected impact and next steps. • Receive and update from commissioners on their views. • Receive the views of the CQC on the strengths, opportunities and progress, and where | |

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| | <ul style="list-style-type: none"> • To confirm how the Joint HOSC, HealthWatch Shropshire and HealthWatch Telford and Wrekin, and the respective Health and Wellbeing Boards will be kept informed of plans, progress and impacts. From the perspective of SaTH, Commissioners, and regulators what roles would these different stakeholders play? • To understand the frequency that progress and impact would be best reported to the Joint HOSC, every 6 months or every 12 months? • To consider and provide observations and possible recommendations on how the voices of expectant and new mothers and their partners and families are being heard and taken account of in the improvement plan delivery, and on a day-to- | | | <p>further work is required.</p> <ul style="list-style-type: none"> • Consider wider feedback from community and patient groups, from citizens | |

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| | <p>day basis in the delivery of maternity services? How will the trends in terms of the numbers and the themes of the issues raised be reported and used to inform service improvements?</p> <ul style="list-style-type: none"> To confirm next steps for the topics, including any specific points of focus. | | | | |
| Integrated Care Services | <ul style="list-style-type: none"> To understand how the Integrated Care System for Shropshire Telford and Wrekin will operate, including the roles of the ICB, ICP, Place Partnerships, Health and Wellbeing Boards, and the NHS and LAs . To explore and confirm the best way that the JHOSC can be engaged in a and add value to the ICS and for local communities. Integrated Care Strategy development and review, | <ul style="list-style-type: none"> To ensure that the JHOSC is included in the ICS arrangements That the JHOSC informs the identification of issues, needs and priorities for the integrated care strategy through the evidence it has gathered through its work. That the JHOSC provides critical friend challenge to the progress and impact of the delivery of the integrated care strategy | | | |

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| | <p>including how it meets the needs of communities.</p> <ul style="list-style-type: none"> • Working relationship with Place Partnerships • How integrated commissioning will operate, and the balance between NHS services, LA services and investment in to prevention and demand management. | <p>by the different partners and structures.</p> <ul style="list-style-type: none"> • That the JHOSC provides communities, patient and citizens the forum to have their voice heard. | | | |
| Mental Health | A continuation of the review into the access and provision of youth and transitional mental health services across the system. | | | <ul style="list-style-type: none"> • Findings of the Healthwatch's Mental Health Crisis Services for Children & Young People in Shropshire, Telford & Wrekin Survey Report. • Any individual findings of independent reviews taken out at each Council's Health Scrutiny level | |